

# TWI Case Studies: Standard Work, Continuous Improvement, and Teamwork

Donald A., Dinero

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**TWI Case Studies: Standard Work, Continuous Improvement, and Teamwork** provides the insight of leading experts to assist in the execution of Training Within Industry (TWI)—the game-changing business tool. Presented as a series of case studies from a range of corporations with a variety of products and needs, it illustrates the rebirth of TWI programs in the United States.

Demonstrating how TWI can benefit any and all organizations regardless of industry, the book details the specific activities decision-makers need to accomplish to successfully incorporate TWI into the business culture—including the Ten Points for Implementing and Sustaining the TWI "J" Programs. The case studies describe the use of TWI Programs at some of the world's leading companies, including:

- IBM
- Herman Miller
- Ben & Jerry's Homemade Ice Cream
- Green Mountain Coffee Roasters
- US Synthetic

Born in the 1940s, and used to support the US military during World War II, TWI Programs later became the unrecognized yet powerful tools of the Toyota Production System. Imparting the fundamental skills that are useful across any field, the TWI programs described in this book are so fundamentally sound that using them to any degree will improve performance. Strict adherence will all but guarantee efficient work flow, higher employee morale, and an improved sense of cohesiveness among your employees.



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